

WARRANTY INFORMATION

High Intensity Treadmills and Harness Framework

HSM10PE5L1

Frame – Lifetime • Motor - 10 Years (Limited)
Parts and Electronics - 5 Years (Limited) • Labor - 1 Year (Domestic Sales Only)

Motor

Treadmill Age	Amount of Coverage
Years 1-3	100% warranty credit
Years 4-5	50% warranty credit
Years 6-7	25% warranty credit
Years 8-10	10% warranty credit

Parts & Electronics

Treadmill Age	Amount of Coverage
Years 1-3	100% warranty credit
Year 4	30% warranty credit
Year 5	15% warranty credit

Wear Items

Treadmill Age	Amount of Coverage
Year 1	100% warranty credit
Year 2	50% warranty credit
Year 3	25% warranty credit

Motor brushes, drive belts, cables, pulleys, pop-pins, walking belts, and walking decks are all wear items.
Harnesses are covered 100% for 1 year with no prorated period.

Guarantee of Quality

Tuff Tread Fitness warrants that this treadmill is free of manufacturing defects in workmanship and materials. Tuff Tread Fitness will replace or repair defective parts during the warranty period, according to the charts above. The warranty time period begins on the original date of purchase or the delivery date, if different from purchase date.

THE FOREGOING WARRANTIES ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL TUFF TREAD FITNESS BE LIABLE FOR ANY INCIDENTAL, INDIRECT, CONSEQUENTIAL, SECONDARY, OR SPECIAL DAMAGE OF ANY KIND ARISING FROM THE USE OF, OR INABILITY TO USE, THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. You bear sole responsibility for knowing and understanding the privileges set forth by your state laws.

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Conditions

This warranty is subject to, and is valid only in accordance with, the conditions set forth below:

1. This warranty does not cover service calls made to instruct owners on how to operate this equipment, perform diagnostics, or general maintenance.
2. This warranty applies only to the repair or replacement of parts that are defective in material or workmanship and does not include normal wear. Motor brushes, drive belts, walking belts, and walking decks are all considered wear items.
3. This warranty does not cover damage or equipment failure caused by, or resulting from, accidents, misuse, abuse, wiring not in compliance with electrical codes, low voltage, lightning, improper assembly or installation, unauthorized modification, or failure to provide reasonable and necessary care as outlined in the Owner's Manual.
4. This warranty does not apply if this product is used in a country other than where it was originally sold.
5. This warranty is extended to the original purchaser only, and proof of purchase must be demonstrated. Warranty remains in effect only if the product remains in the possession of the original purchaser.
6. Labor coverage is provided only if an authorized Tuff Tread Fitness dealer, or the Tuff Tread Fitness factory does the work and only if the work performed meets the guidelines set forth for warranty coverage.
7. During the Labor coverage period, Tuff Tread Fitness compensates authorized Factory Service Providers for warranty trips within their normal service area to make repairs on site. You may be charged a travel charge outside the normal service area.
8. The Labor Warranty does not apply to international sales. While parts may be covered under warranty and replaced at no charge, international customers are expected to pay all other costs associated with the repair of their treadmills, including freight of parts to and from the Tuff Tread Fitness factory and service fees associated with the repair.
9. This warranty will not be extended to any product whose serial number has been removed, altered, or defaced. Serial numbers must be provided when requesting warranty service and/or parts.
10. Parts replaced or repaired under this warranty will be warranted for the remainder of the original warranty period only.
11. This warranty does not apply to cosmetic items, wheels, grips, or labels.
12. Tuff Tread Fitness may, at their discretion, require the return of parts for inspection and evaluation in order to verify warranty status. Shipping costs associated with this are the responsibility of the end user.

This warranty protection can be obtained by contacting the authorized dealer from whom you purchased this product, or by calling the Tuff Tread Fitness factory at (800) 827-2017, or you may fax us at (888) 898-8974.